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J. Jaganath

Research Scholar, Alagappa University, Department of Education, Directorate of Distance Education, Karaikudi, India

Dr. D. Baskaran

Assistant Professor, Alagappa University, Department of Education, Directorate of Distance Education, Karaikudi, India

Correspondence:

J. Jaganath

Research Scholar, Alagappa University, Department of Education, Directorate of Distance Education, Karaikudi, India

Effectiveness of Interactive Strategies in Developing Communication Skills

J. Jaganath, Dr. D. Baskaran

Abstract

Speaking is a crucial part of second language learning and teaching. Teaching speaking is not merely to let students to repeat or memorize dialogues, but they should be able to use the utterance to communicate in the real situations. Teachers' attitudes to respond the students thought and opinion is important, as they should not be forced to speak and put them in the deep anxiety, but we invite the learners to use any languages in the performance of oral tasks where teachers give a task and learners complete the task. Teachers should be able to create such situations where students hold meaningful tasks that will promote their speaking proficiency. This can be realized when students works with their friends in groups to complete a task. Task-Based approach is the alternate to solve the problem where learning is developed through performing a series of activities as steps towards successful task realization

Keywords: Interactive strategies, Task-based approach, Communication Skills.

Introduction

Developing interactive teaching strategy is very essential in creating meaningful communication. The traditional approaches of language teaching (Grammar Translation, Direct Method, and Audio-lingual Method) try to manage the language learning process, which focus much on a controlled, measured practicing of language items where teacher is very much in charge. On the other way around, the communicative approach focuses more on language learning as interaction, and meaningful communication becomes the main point rather than the complexity of grammar rules. This approach will lead the students to talk more during the class and outside the class in many activities like to talk about themselves, to have a joke, to give an idea, without thinking whether the structure is correct or incorrect as they have fun in English class.

Among the four language skills, learners consider speaking as the most difficult one since it needs great courage as well as preparation to produce the language. Their personalities play a large role in determining how quickly and how correctly they will accomplish this skill. Those who are risk-takers unafraid of making mistakes will generally be more talkative, but they do not realize with the errors they make. Meanwhile, the conservative, shy students may take a long time to speak confidently, but when they do, they will make fewer errors and be proud of their English ability. Learners will think about which one is better, to talk much with many errors or to think more with better result. It can be answered when the aims of speaking is clearly stated, that is to build meaningful communication. In this case, to encourage learners to talk as much as possible to convey the messages of communication is more important rather than to let them think about the grammar rules they use. When we talk about speaking, we intend the learners to use any languages in the performance of oral tasks where teachers give a task and learners complete the task. Harmer (1988: 87-88) proposed the reason why it is a good idea to give students speaking tasks. They are: 1) Rehearsal: when students have free discussions or conversations inside the classroom they have a chance to rehearse having discussions or conversations outside the classroom; 2) Feedback: engagement in a speaking task which demands for the use of all and any language at the students' command provides feedback for both teacher and students; 3) Engagement:

completing a speaking task can be really motivating and give real satisfaction.

There is a phenomenon today that students are sometimes not motivated to talk because they are lack involvement in the topic. Besides, many students have to overcome a psychological constraint before they are prepared to speak in the foreign language. Some students feel uneasy when they have to speak in the classroom situation because there is always an audience. A few prefer not to speak at all and deny opportunities for practice. They feel so anxious in practicing their speaking skill in foreign language.

People learning a foreign language is afraid of such a comment: "I hate make a fool of myself". Students sometimes feel foolish because they use their native language beyond their consciousness. So, how can teachers reduce their fear of looking foolish and build up their confidence and pleasure in using English? How can teachers convict them to control their talk while speaking in English? There should be therefore an appropriate approach implemented in the process of teaching learning speaking.

One alternate approach, which is possible to implement for the sake of enhancing the students' confidence of speaking is the task-based approach. Using task-based approach, each student should get the same opportunity to experience the learning process by putting him/her in a situation in which she/he can decide alone, mainly the way of expressing and accepting experience of using the target language. It is expected that the implementation of this approach in speaking class will change the condition happened in this class where some students dominate the opportunity of talking over the other ones.

Discussion Speaking

Speaking skill is an ability to orally express opinion, thought, and feeling to other people both directly and indirectly. Moris in Novia (2002) states that speaking is the novice means of communication among member of society in expressing their thought and is as the representation of social behavior. On the other way around, Wilkin in Maulida (2001) proposes that the aim of the recent teaching English as Foreign Language is speaking achievement. Furthermore, in Oktarina (2002) she underlines that speaking skill is the ability of arranging sentences since communication happens through the series of sentences constructing in performing the various behavior from various society. In a bit different statement, Chaney (1998: 13) states that speaking is the process of building and sharing meaning through the use of verbal and non-verbal symbols, in a variety of contexts.

From the above definition, it can be concluded that speaking is a crucial part of second language learning and teaching. Dealing with the importance of speaking in EFL, Stovall (1998) states that language learners need to recognize that speaking involves three areas of knowledge:

1. Mechanics (pronunciation, grammar, and vocabulary): Using the right words in the right order with the correct pronunciation
2. Functions (transaction and interaction): Knowing when clarity of message is essential (transaction/information exchange) and when precise understanding is not required (interaction/relationship building).
3. Social and cultural rules and norms (turn-taking, rate of speech, length of pauses between speakers, relative roles of participants):

Teaching Speaking

Nunan (2003) defines the meaning of "teaching speaking" as teaching ESL learners to (1) Produce the English speech sounds and sound patterns;(2) Use word and sentence stress, intonation patterns and the rhythm of the second language; (3) Select appropriate words and sentences according to the proper social setting, audience, situation and subject matter; (4) Organize their thoughts in a meaningful and logical sequence; (5) Use language as a means of expressing values and judgments; (6) Use the language quickly and confidently with few unnatural pauses, which is called as fluency.

On the other way around, many times ago, teaching speaking has been undervalued and English language teachers teach speaking just in the forms of a repetition of drills or memorization of dialogues. It should be now extended that the goal of teaching speaking is not merely to force them to speak the English utterances but it should cover the mastery of students' communicative skills due to the fact that only in that way, students can express themselves and learn how to follow the social and cultural rules appropriate in each communicative circumstance.

To do so, learners should be given an opportunity to work in interactive mode to talk about themselves in personally relevant ways. This demands such new dimension to the language learning process.

Anxiety

The students should feel comfortable in sharing their feeling and opinions even some cultures consider it as improper values to talk about one. Teachers' attitudes to respond the students thought and opinion is also important as they should not be forced to speak, they should be heard and respected, and they should extend the same courtesy to their classmates. Teachers should realize that students many times live in difficult conditions, and as a consequence, teachers should avoid expressions of negative feelings. Such attitude is expected to reduce the student anxiety of making mistakes and they will have courageous to speak.

Anxiety, simply speaking, is a kind of troubled feeling in the mind. It is a subjective feeling of tension, apprehension, nervousness, and worry associated with an arousal of the automatic nervous system (Horwitz, 1986).

Krashen (1985a, 1985b) maintained that anxiety inhibits the learner's ability to process incoming language and short-circuits the process of acquisition. An interaction is often found among anxiety, task difficulty, and ability, which interferes at the input, processing, retrieval, and at the output level. If anxiety impairs cognitive function, students who are anxious may learn less and also may not be able to demonstrate what they have learned.

Furthermore, Crookall and Oxford (1991) reported that serious language anxiety may cause other related problems with self-esteem, self-confidence, and risk-taking ability, and ultimately hampers proficiency in the second language. MacIntyre and Gardner (1991) found that speaking is by far the main agent of anxiety-arousal, and that students with high anxiety perform worse than those with low anxiety.

According to Young (1991), there are six potential causes of language anxiety that include personal and interpersonal, learner beliefs about language learning, instructor beliefs about language teaching, instructor-learner interactions, classroom procedures and language tests. However, to date,

findings by Horwitz, Horwitz and Cope (1986) have been the most influential. They identified three causes of language anxiety, that is, communication apprehension, test anxiety, and fear of negative evaluation.

Based on the above definition, anxiety is a kind of troubled feeling in the mind, which covers a subjective feeling of tension, apprehension, nervousness, and worry associated with an arousal of the automatic nervous system. There are three causes of anxiety; they are (1) communication apprehension, (2) the test, and (3) the fear of making mistakes in producing the language.

Task Based Language Teaching

Richards (2001: 223) states that Task-Based Language Teaching (TBLT) refers to an approach based on the use of tasks as the core unit of planning and instruction in language teaching. TBLT proposes the notion of 'task' as a central unit of planning and teaching. Task-based syllabus design has interested some researchers and curriculum developers in second/foreign language instruction since the mid-1980s (Long 1985; Breen 1987; Prabhu 1987; Nunan 1989 in Ahmed, 1996), as a result of widespread interest in the functional views of language and communicative language teaching. The variety of students' backgrounds of experience leads to the types and the arrangement of activities in taking the practice opportunities as well as the attraction of having the group interaction, naturally, closely, freely, happily.

Giyoto (2007) also states that TBLT seems to have a variety of features that are helpful in the development of language proficiency. The language is initially presented in context through dialogues that are local culturally based. Such texts based on everyday life give students' models that can be used to develop functional proficiency through role-taking and their interactive language practice activities.

Task-based language education starts from the basic idea that students learn a language by performing tasks. A task is generally described as an activity in which people engage to attain an objective, and which involves the meaningful use of language (Bygate, Skehan & Swain, 2002; Long, 1985; Van den Branden, 2006). In the above-mentioned example, it turned out that the task that was used, and which was taken from a brand new task-based syllabus, was not perceived as a "task" by the students at all. For them, it did not involve meaningful use of language, nor did it give rise to the kind of activity in which people engage to attain an objective they find worthwhile.

Bystrom (2007) mentioned that task is usually seen as a purposeful set of linked concrete or cognitive activities performed by people (or machines); normally, it has a meaningful purpose as well as an identifiable beginning and end. This kind of task is viewed as a dynamic activity, rather than a stable description. Task seen from the latter point of view is a description of what is expected from a person (or a machine), such as "make a personnel allocation plan for the next four weeks". Task often includes some type of requirement (for instance, in respect to duration or quality of performance or other issues of concern), and it may be either set by the task performer himself or by others. Similarly, task may be initiated by the task performers themselves or assigned by others as well as performed in solitude or as a team effort. Task takes place

both within and outside work. Task may be authentic or simulated and performed in authentic or simulated contexts. To summarize, task are multidimensional activities.

Implementation of Task-Based Approach in Communication

ESL/FL teachers and some linguists now agree that interaction while the students learn a second/foreign language is very important. It means what they need during the learning process is the communicative language teaching approach where collaborations among members is part essential as well. In this case the learning process should be arranged in real-life situations that require communication. It is expected that students will have the opportunity to communicate each other in the target language. Thus, teachers should be able to create such situations where students hold meaningful tasks that will promote their speaking proficiency. This can be realized when students works with their friends in groups to complete a task.

In Task-Based approach, learning is developed through performing a series of activities as steps towards successful task realization. By working towards task realization, the language is used immediately in the real-world context of the learner, making learning authentic. This approach puts the task to be completed during the language learning process. Problems are given to learners to be solved using the target language as a task to be completed individually or collaboratively. The teacher facilitates the language needed to succeed the task. In this case traditional teacher-centered approach is thrown away since this approach will let the learners to be active in seeking the appropriate forms and in practicing the language skills so that they will more confident with their own works.

Willis (1996) broke the task completion into three sections. The pre-task, the task cycle, and the language focus. The elaboration is as follow:

1. Pre-task

In the pre-task, the teacher will present what will be expected of the students in the task phase. Additionally, the teacher may prime the students with key vocabulary or grammatical constructs, although, in "pure" task-based learning lessons, these will be presented as suggestions and the students would be encouraged to use what they are comfortable with in order to complete the task. The instructor may also present a model of the task by either doing it themselves or by presenting picture, audio, or video demonstrating the task.

2. Task Cycle

During the task phase, the students perform the task, typically in small groups, although this is dependent on the type of activity and unless the teacher plays a particular role in the task, then the teacher's role is typically limited to one of an observer or counselor—thus the reason for it being a more student-centered methodology.

- a. **Planning:** Having completed the task, the students prepare either a written or oral report to present to the class. The instructor takes questions and otherwise simply monitors the students.
- b. **Report:** The students then present this information to the rest of the class. Here the teacher may provide written or oral feedback, as appropriate, and the students observing may do the same.

3. Language Focus

In focusing the language produced by students, the teachers will create two stages here, they are:

- a. **Analysis:** Here the focus returns to the teacher who reviews what happened in the task, in regards to language. It may include language forms that the students were using, problems that students had, and perhaps forms that need to be covered more or were not used enough.
- b. **Practice:** The practice stage may be used to cover material mentioned by the teacher in the analysis stage. It is an opportunity for the teacher to emphasize key language.

Within the sections above, learners will complete the task through preparation where in this case they will reduce their troubled feeling in mind or anxiety. They have more time to think how to complete the task in their best way. It is then expected that learners will not be nervous and full of tension in performing their speaking ability. Through TBLL, focus on form is not the main point instead of focus in meaning. Due to the fact, learners will not be afraid of making mistakes on the series of complicated rules which is very probable to pressure them in performing their speaking ability.

Besides, TBLL is also defined as learning by doing mostly in group work which allows discussion and help between learners. The role of teacher in task-centered learning is that of a wise and experienced member of the group. Willis (1998) says that at the end of a workshop on using task-based approach to language teaching teachers commented that "task-based learning is like an adventure—learners surprise you by coming up with all kind of things". It is accepted that TBLL may entail elements of risk that can make things quite scary for teachers and offers a principled use of a task-based learning framework in order to show how to minimize such a risk and to help teachers create tasks that will prove fulfilling and challenging but not too risky.

Moor (1998) states that worthwhile task-based activities should have the following characteristics:

1. Intrinsic interest (personal anecdotes, favorite stories, discussions where there is a problem to be resolved, etc.)
2. The existence of an outcome or end product (records, videos, posters, etc.)
3. Provision for language input (from the teacher, reference books and fellow students, etc.)
4. Opportunities for silence, spontaneous speech and prepared speech (time for planning)

Thus, minimally, a task-based lesson concentrates the students' preparation, performance of a task. The pre-task can serve a crucial role in ensuring that the task performance is maximally effective for language. The analysis of the task can be graded for the very first start of studying English in the school to the fluent use and instant use of the language.

It is said communicative when the better the speaker and the audience knows each other; the more effective the message will be related. The speaker and the audience know certain things and share mutually. Furthermore, at a theoretical level, it has become more clear that oral communication skills (i.e., speaking) are complex

sociolinguistic phenomena (Hymes in Ahmed, 1996), and that the classroom situation is not only determined by curricular and pedagogical concerns but also has social and personal dimensions.

The focus of discussion in task-based language teaching is the rich complexity of task as the unit of analysis, the classroom situation and the institutional contexts need to be incorporated. The class is divided into many groups depending on the time allotment and also the number of the students. The number of the members for one group and the numbers of the group depend on how long every student should experience the task. The length of the time of each group is the same as the length of the English class because the groups of the class do the task simultaneously at the same time. When the English class is 50 minutes, every group of the class also gets 50 minutes, and if the group is of five students, every student will have from 10 to 20 minutes for experiencing the use of the language or doing his task.

Conclusion

Interactive strategies is advantageous to the student because it is more student-centered, allows for more meaningful communication. Although the teacher may present language in the pre-task, the students are ultimately free to use what grammar constructs and vocabulary they want. This allows them to use all the language they know and are learning, rather than just the 'target language' of the lesson. Furthermore, as the tasks are likely to be familiar to the students and students are more likely to be engaged, which may further motivate them in their language learning.

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